

OUR CONWAY HOUSE CARE PLAN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind we have designed a comprehensive dental treatment plan to reward loyal patients, allowing us to plan your dental care more effectively, to provide the best chance of keeping you dentally fit and to reduce the need for future treatment.

When you join the plan, you will have the peace of mind that your dental treatment will be covered by convenient monthly payments. Our plan also provides worldwide Supplementary Insurance for dental emergencies or dental injuries whilst at home or abroad (see overleaf).

YOUR BENEFITS

- all your routine dental treatment is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- priority bookings in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- worldwide Supplementary Dental Injury and Emergency Insurance at terms not available elsewhere (see overleaf).

WHO IS OUR PLAN FOR?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their routine dental treatment is covered.

WHAT DOES OUR PLAN INCLUDE?

Our plan covers:

- all regular dental health examinations
- hygienist appointments including scale and polish and periodontal advice
- all x-rays
- all fillings
- all crown and bridge work
- root canal treatment (except cost of rotary endodontic files)
- extensive preventive advice including diet and oral hygiene advice
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- worldwide Supplementary Insurance (see overleaf).

HOW DO YOU JOIN OUR PLAN?

We carry out an assessment to ensure that our plan will meet your needs and will advise you of the monthly amount to pay to cover all your routine dental treatment.

Then joining is very simple. All you have to do is complete a registration form and Direct Debit mandate.

In addition to your first monthly payment, an initial registration fee of £10 per person will be charged and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

WHAT IS EXCLUDED FROM OUR PLAN?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- cosmetic dentistry
- referrals to specialists
- laboratory fees
- implants
- orthodontics

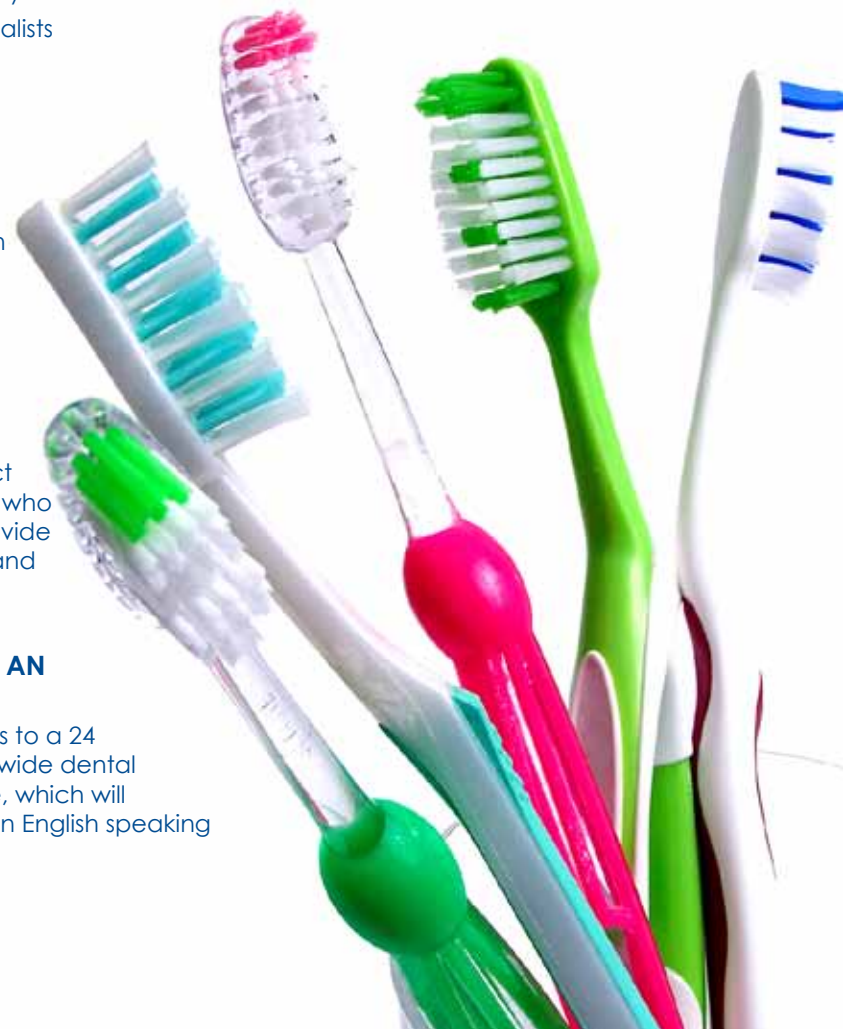
Treatment not covered by this plan can be paid for separately.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.



WHAT DOES THE SUPPLEMENTARY INSURANCE COVER?

Your Supplementary Insurance provides:

- ✓ cover for:
 - up to £10,000 worth of treatment following dental injury
 - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
 - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

Terms within this brochure subject to change without notice.

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Conway House
Dental Practice

Principal Dentists

Hardeep Basra BDS (Hons)
DipDsed MJDF RCS (Eng)

Stephen Robinson BDS (Manc)

Hygienists

Faye Clements
Sue Pratt

Contact

Conway House Dental Practice
218 West Wycombe Road
High Wycombe
Buckinghamshire
HP12 3AR

Telephone:
01494 526578

Email:
appointments@conwayhousedental.co.uk
Website:
www.conwayhousedental.co.uk

Opening Hours

Monday to Thursday 8.00am - 5.00pm
Friday 8.00am - 1.00pm
Alternated Saturdays 9.30am - 1.30pm

Emergencies

01792 774000
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841



Conway House
Dental Practice

Conway House
Care Plan

Affordable High Quality Family Dental Care